

We provide care that's as individual as you

Whether you're choosing a home care service for yourself, for a member of your family or for a patient, here are just some of the reasons we believe you should opt for us:

- Our care is tailored to your individual needs.
- We offer you in-depth experience, knowledge and expertise.
- Our wide range of options mean that you can enjoy all the help you need, from one team.
- Our team is passionate, committed and focused on enhancing your well-being.
- We review your care regularly so it can evolve as your life does.
- We only recruit, train, develop and support the very best people, then carefully match your carer to you.
- Our carers are respectful, reliable, encouraging and professional at all times
- We listen, respond and proactively empower you to live a full, independent and dignified life.
- We can deliver daily care to you within a 10 to 15 mile radius of Hartley Wintney, in Hampshire.

Jesley & Jodie Packham



Help is at hand

We know that the whole process of choosing and getting the best from a home care provide can seem complex, confusing and not a little daunting.

However, for your complete peace of mind, we are registered and regulated by the Care Quality Commission, and members of the UK Home Care Association and Hampshire Domiciliary Association.

In addition, so that you can choose us with confidence and trust, we are here to help you at every step of the way. So if you would like additional assistance and advice, please do not hesitate to call our friendly, helpful and expert team on:

01252 844 923

for a confidential, no obligation discussion.

Web: www.crown-homecare.com
E-mail: info@crown-homecare.com
Facebook: www.facebook.com/#!/CrownHomeCare

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CARE

you'll feel right at home with.



Crown
Home care
Caring hands

www.cqc.org.uk

www.ukhca.co.uk

Place your trust in us

Crown Home Care is a Hampshire-based, independent, family run and private home care services provider with over 30 years of experience to offer you.

We provide an extensive selection of high quality, flexible, responsive and cost effective in home care services for elderly, vulnerable and young clients. Our solutions range from one hour visits for personal care and companionship, to more complex assistance including nutritional support, skin management and palliative help right through to 24 hour a day live in care.

A person centred, personal service

Our care is all about you. Your wishes, along with those of your family and your supporting health and social agencies, are paramount. Our aim is to empower you to enjoy your home, your independence and your inclusion in your community to the full.

How we can help you

Lesley Packham qualified as a nurse in 1978 and a midwife 1980, and has worked and held management roles in leading local hospitals, nursing homes and care agencies. Lesley founded Crown Home Care to offer clients and their loved ones the kind of care she and her team would want to receive in their own homes.

Lesley leads a talented, capable, compassionate and focused team who work to deliver the Crown Home Care difference to every one of our clients, their families and healthcare professionals.

Our people put your care first

Everything we do is 'person centred' and tailored to the needs of our clients. At the forefront of delivering our care service, of course, is our wonderful care team.

All our staff undergo a stringent selection process, are fully background checked and are then fully trained and supported. This includes every new employee being inducted to Common Induction standards within six weeks of joining us and then completing an NTO approved foundation level training course within six months. We also train and manage our care team with the aim of every individual achieving: QCF Diploma Level 2.



Our care options include

Daily care, occasional help and social support: a wide range of ways in which we can help you maintain your independence through help with:

bathing • toileting and dressing • meal preparation and eating • shopping and light domestic duties • monitoring safety and medication • plus social, recreation and benefits collection support.

Respite care: to give you a temporary break from caring because we fully understand the pressures of supporting a relative or friend.

Companionship service: from a few hours at a time upwards, this service is to help alleviate loneliness; it's especially suited for clients who have just returned home from hospital.

Palliative care: skilled and sensitive end of life care for clients and their families to aid their physical, emotional and spiritual well-being.

Dementia care: professional, experienced and specialist home care - for a few hours a day to round the clock live-in support - for those suffering from this a complex disease.

Live in care: provides continual around the clock help, from simple companionship to more complex support, enabling you or a loved one to continue to live at home.